INSTITUTE OF CONTEMPORARY ART
ICA’s exhibitions illuminate our contemporary moment and challenge us to think in new ways. Join the conversation and boldly encounter art. Free. For All.
119 S. 36th Street
icaphila.org

ANNENBERG CENTER LIVE
Presenting a diverse offering of professional jazz, dance, theatre and world music performances. Special student discounts!
3680 Walnut Street
annenbergcenter.org

ARTHUR ROSS GALLERY
Presenting exhibitions from around the world, symposia, lectures, and multicultural events. Free for all.
220 S. 34th Street
arthurrossgallery.org

PLATT STUDENT PERFORMING ARTS HOUSE
Advises and supports more than 45 diverse student-led performing arts groups offering more than 100 performances each academic year.
3702 Spruce Street
vpul.upenn.edu/platthouse

MORRIS ARBORETUM
A 92-acre ever-changing landscape of colorful gardens, fountains, and secret places to discover. Free with PennCard!
100 E. Northwestern Avenue
morrisarboretum.org

KELLY WRITERS HOUSE
A home for writers, artists, and innovators in a cozy house on Locust Walk. All events free and open!
3805 Locust Walk
writing.upenn.edu/wh

THE PENN LIBRARIES
Exhibiting beautiful treasures from our special collections at the Goldstein, Kamin and Ormandy Galleries.
Van Pelt-Dietrich Library Center
3420 Walnut Street
library.upenn.edu/exhibts

WXPN 88.5 FM
National leader in musical discovery, programmed by music fans for music fans. Hosts free concerts on Fridays in University City.
xpn.org

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PennCard Center
one card. one center. many services.

- Notarize important documents.
- Take passport photos.
- Purchase stamps.

the official ID card of the university.

3601 Walnut Street
2nd Floor, Penn Bookstore
Philadelphia, PA 19104
215-898-CARD (2273)
# TABLE OF CONTENTS

## WELCOME
- Welcome to Penn on Behalf of Penn Parents!
- About the Office of Parent Outreach and Development/Penn Parents
- Volunteer Opportunities
- Penn, Penn Students and Parents: Building a Partnership for Success
- Suggested Reading for College Parents and Families
- About the University of Pennsylvania

## ACADEMIC AREAS
- Freshman Year Initiatives at Penn
- Academic Advising
- Career Services
- The Penn Libraries
- Study Abroad
- International Student and Scholar Services (ISSS)
- Weingarten Learning Resources Center

## STUDENT SERVICES
- Student Registration and Financial Services (SRFS)
- Campus Express
- PennCard/PennCash/PennKey
- Penn Bookstore
- Computer Connection
- Transportation

## LIFE AT PENN
- University Life
- Department of Residential Services
- The Office of College Houses and Academic Services (CHAS)
- Dining Services
- Mail Services
- Student Health Service
- Counseling and Psychological Services (CAPS)
- The Division of Public Safety
- Athletics and Recreation
- Attractions On and Near Campus

## RESOURCES
- Penn Directory Information
- Campus Map
Dear Parents and Families,

Welcome to the University of Pennsylvania! You are important members of this community, and we want to help you support your child's success as a Penn student from Orientation through Commencement. We provide tools to enable you to develop your own unique relationship with Penn as the parent of a Penn student.

The college years are a time characterized by discovery as well as moments of challenge, and we want you to feel confident you're joining a community of caring and experienced faculty, administrators, staff, and other parents who are eager to support you in this journey. Building a relationship with the University will enrich your experience as a Penn parent, and there are many ways to engage — newsletters, on-campus and regional events, webinars, and much more. Please don’t hesitate to contact the Penn Parents team. We look forward to hearing from you and meeting you at Penn events.

Congratulations!

Your friends at Penn Parents

The Office of Parent Outreach and Development/ Penn Parents would like to welcome you and your family to the University of Pennsylvania!
ABOUT THE OFFICE OF PARENT OUTREACH AND DEVELOPMENT/ PENN PARENTS

Our Mission
The Office of Parent Outreach and Development/Penn Parents is the central resource for connecting undergraduate parents and families to the University. Through communications, events, volunteer opportunities, and The Parents Fund, the Penn Parents team is committed to building lasting relationships and creating avenues for parents to feel informed, connected, and uniquely involved in the life of the University and its advancement.

Our Vision
To ENGAGE parents in the life of the University,
To INCREASE parents’ participation and involvement, and
To SECURE support for undergraduates through gifts to The Parents Fund.

Contact Us
Office of Parent Outreach and Development/
Penn Parents
2392 Walnut Street
Suite 300
Philadelphia, PA 19104
(215) 746-4646
ppparent@ben.dev.upenn.edu
www.pennparents.upenn.edu
Follow us on Facebook and Instagram: @pennparents

Involvement Opportunities
We believe that providing opportunities for parents to become involved is the cornerstone of building lasting relationships. Penn Parents offers myriad ways for parents to stay connected and engaged in the life of the University.

Communications and Outreach
Penn Parents utilizes several modes of communication to assist parents with staying connected.

The Penn Parents Newsletter is sent home to families once a semester. The newsletter provides parents with a glimpse into life at Penn. In addition to general program information, the newsletter also covers topics ranging from student research and summer internship experiences to faculty interviews.

The Penn Parents E-Newsletters are newsletters that are sent to parents via email monthly to provide you with information that you can use in supporting your students at Penn. E-Newsletters are filled with up-to-the-minute news and information about programs, events, and resources on campus.

Penn Parents Webinars provide parents with the opportunity to connect with representatives from featured departments on campus to learn more about programs and opportunities available to Penn students.

Penn News for Parents is a version of Penn News Today/Penn News Weekly aimed specifically at Penn parents and is sent weekly from the Office of University Communications. Penn News for Parents shows a cross section of Penn ranging from scientific research and human-interest profiles to fun activities and Penn coverage in the news media.
Penn Parent Mobile Apps for Move-In and Commencement will be made available to Penn families to provide detailed and up to the minute information about those events.

We encourage Penn Families to like us on Facebook at [www.facebook.com/PennParents](http://www.facebook.com/PennParents) and to follow us on Instagram at [www.instagram.com/pennparents](http://www.instagram.com/pennparents).

We also invite parents to utilize our website, [www.pennparents.upenn.edu](http://www.pennparents.upenn.edu), or call us at (215) 746-4646 as a mode of staying connected and current.

**Events**
We encourage parents to attend events on campus and in your home region. Additionally, large-scale and annual events such as Family Weekend, Homecoming, and Commencement will be listed on the academic calendar each year. We look forward to meeting you at events such as the ones described below.

**Welcome to Penn Receptions** provide new students and parents the opportunity to meet current Penn parents, students, and University representatives at Welcome Receptions in their home regions throughout the summer before the first semester.

**New Student Orientation/New Parent and Family Orientation** takes place prior to the first day of the fall term. New Parent and Family Orientation will provide parents and families with an introduction to the University during student move-in.

**Family Weekend** takes place in October and provides parents and families with an opportunity to visit the campus and their Penn student while experiencing the rich academic and student life their child enjoys at Penn.

**Regional and International Events** are held throughout the academic year and give parents the opportunity to hear from some of the University’s esteemed scholars and senior leaders.

**The Baccalaureate Ceremony** is a 50-minute interfaith program that includes music, readings, prayers, and a guest speaker.

**Commencement Parent and Family Activities/Alumni Weekend Programs** are aimed at celebrating Penn parents, families, and graduating seniors. These events take place during Penn Alumni Weekend and Commencement Weekend in May.

**Support The Parents Fund**
The Parents Fund supports undergraduate education and is a vital funding source that creates unique opportunities for students and enhances programs across campus. Each year thousands of parents, grandparents, and friends help shape the Penn experience with their unrestricted gifts. Your gift, no matter what size, directly supports programs and initiatives that will enhance your student’s experience at Penn. To make a gift online or to learn more about The Parents Fund, please contact our office at (215) 746-4646 or via email at ppparent@pen.dev.upenn.edu.

**Penn Parents provides a number of ways for parents to be engaged in the life of the University. The following are some ways that you can get started:**

**On-Campus Admitted Students Events:**
Parent volunteers assist with annual on-campus events hosted by the Office of Undergraduate Admissions for admitted students and their families. Among other roles, volunteers serve as greeters, as panelists for the “Becoming a Penn Parent” panel, and as resources to answer individual questions.

**Regional Events:**
Parent volunteers may host regional events for parents as a way to engage parents more fully in the undergraduate experience.

**Welcome to Penn Events:**
Parent volunteers host or participate in regional events that welcome new students and their families to Penn.

**Welcome Calling Program:**
Parent volunteers reach out to new families in their regions at the beginning of the academic year to welcome them to Penn and offer assistance as a resource while families orient themselves to the University.

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We are committed to partnering with you as you support your Penn student. Your student is embarking upon his/her academic career and student life as an independent adult. For many parents, this is uncharted territory. Therefore, our University partners created the following insights about this exciting transition.

Understanding the Transition to College (presented by Counseling and Psychological Services at Penn)
The transition to college is a time of excitement in the life of your son or daughter. University students experience greater autonomy, intellectual stimulation, increased choices, new explorations and relationships. Most families adjust fairly well. For some families, excitement about the transition also brings feelings of ambivalence and concern.

Staying informed may help you take proactive steps. On the following page, please find suggestions to help your student succeed at school. Counseling and Psychological Services (CAPS) offers extensive services for students on campus. CAPS staff members are also available to consult with parents.

What You Can Do to Support Your Student

Stay in Touch
Even though your student may express the need to be independent, he or she still needs to know that you are available to talk about normal events and difficult issues. Discuss with them a reasonable plan for you to stay in touch on a regular basis whether it is through writing, emails, or over the phone.

Allow Space
Let your student set the priorities for some conversations. Ask open-ended questions and give him or her room to explain him or herself to you.

Discuss Expectations
Set up some time to talk to your student and agree on expectations, e.g., how often you expect to be seeing or speaking with him or her, money matters and so on. Negotiate a realistic plan.

Be Realistic About College Life
College life is quite hectic and most students find their time crammed because of numerous academic and social obligations. Plan in advance so the time that you have becomes meaningful. Take the time to remind your student to take care of himself or herself physically and emotionally as well as academically. A balanced life that includes work, play, and rest is essential to a healthy student.

Pick Your Battles
Conflicts are a part of the parent-student relationship. However, you may want to prioritize what is really important to you and decide which issues you are willing to let go.

Encourage Your Student to Make Use of Penn Resources
Penn offers numerous resources to enhance your student’s experience while in college. (See Penn Resources section at the back of this guide.) Penn is a big place but you can help your student by suggesting various resources when you think it is appropriate.

Even though your student may express the need to be independent, he or she still needs to know that you are available to talk about normal events and difficult issues. Discuss with them a reasonable plan for you to stay in touch on a regular basis whether it is through writing, emails, or over the phone.
Family Education Rights and Privacy Act (FERPA)

Federal law, the Family Educational Rights and Privacy Act (FERPA), protects the privacy of student educational records — which generally includes information maintained by Penn that identifies a student. Students should be aware of their rights under FERPA, and faculty and staff should be aware of and follow their obligations under FERPA.

The University’s policy regarding disclosure of student information to parents is based upon legal requirements and the University’s philosophy that students should be treated as adults. The University generally will not share personally identifiable information (other than directory information) from a student’s education records with third parties, including parents or guardians, without student consent, except in limited circumstances where such disclosure is permitted under FERPA (described at right) and where the University determines in its discretion that disclosure is appropriate.

Disclosure is permitted:

1. In connection with an emergency if knowledge of the information is necessary to protect the health or safety of the student or other individuals.
2. To the parent or legal guardian of a student under the age of 21, information regarding the student’s violation of a University policy governing the use or possession of alcohol or drugs.
3. To a person who submits a written affirmation that he or she is the parent or legal guardian of a student and that the student is a dependent within the meaning of Section 152 of the Internal Revenue Code of 1954.
4. In other limited circumstances as allowed under FERPA and its implementing regulations, as they may be amended.

In cases involving a health or safety emergency or a violation of a University policy regarding the use or possession of alcohol or drugs, a decision to notify parents or guardians about information contained in an education record — and the actual communications to the parents or guardians — will be made by the Office of the Vice Provost for University Life or another senior student affairs officer, in each case after consultation with the student’s school office and other appropriate offices. Whenever practicable, a student whose parents or guardians are to be notified will be informed before such notification occurs and given an opportunity to initiate contact with his or her parents or guardians.

In today’s world, it is important for students and families to understand and discuss risks to personal privacy, and ways to minimize those risks. Penn offers programs that give students choices regarding when and with whom their personal information is shared. See the Student Registration and Financial Services Must-Do List on page 33 in this guide for more information.
At the University of Pennsylvania, you’ll find a historic, Ivy League school with highly selective admissions and a history of innovation in interdisciplinary education and scholarship.

With its green lawns and landmark architecture, Penn’s beautiful West Philadelphia campus houses all of Penn’s activities, from student life, athletics, and academics to research, scholarship, and cultural life. All of Penn’s 12 schools and 6 centers are located within walking distance of one another. This geographical unity, unique among Ivy League schools, supports and fosters Penn’s interdisciplinary approach to education, scholarship, and research.

Penn Fast Facts

**Students (Fall 2016)**
- Full-time: 21,358
- Part-time: 3,602
- Total: 24,960
- Full-time Undergraduate: 10,468
- Full-time Graduate/professional: 11,890

**Historic Roots**
The University of Pennsylvania has the distinction of being the first university in the United States, created by founding father, Benjamin Franklin. Dr. Amy Gutmann was inaugurated as Penn’s eighth President in 2004.

**The Mascot**
Penn’s sports teams are nicknamed the Quakers after the religion adopted by William Penn, who established Pennsylvania as a Quaker province. Today, we see the Quaker at Penn football and basketball games.

Hey Day
In 1916, Hey Day was established as a “Moving-Up” celebration to mark the advancement of each class. Hey Day has represented the official passage of the junior class to senior status and is characterized by marching students parading around campus wearing red T-shirts, carrying canes, and biting into fake straw hats.

Ivy Day
In 1873, the first graduating class on Penn’s West Philadelphia campus established Ivy Day as a new tradition set aside for the senior class. As a vine was planted and an invocation pronounced, ivy became a lasting symbol for each year’s graduating class.

**Diversity**
Of those accepted for admission to the Class of 2020, 57 percent are black, Hispanic, Asian, or Native American. Women comprise 54 percent of all students currently enrolled.

**Internationalism**
Of the international students enrolled in the Class of 2020, 11 percent were from Africa and the Middle East, 46 percent from Asia, 6 percent from Australia and the Pacific, 17 percent from Canada and Mexico, 8 percent from Central and South America and the Caribbean, and 12 percent from Europe.

**Conferring Degrees**
Penn has offered and conferred more than 100 different degrees since 1757.

Community Service
Nearly 14,000 University students, faculty and staff participate in more than 300 Penn volunteer and community service programs, as well as the more than 60 academically-based community service courses that are taught each year.

**Athletics and Recreation**
A charter member of the Ivy League, Penn offers intercollegiate competition for men in 17 sports and 16 sports for women.

Research
With 136 research centers and institutes, research is a substantial and esteemed enterprise at Penn. The scale and interdisciplinary character of our research activities make Penn a nationally-ranked research university.

**Faculty (as of 12/2016)**
- Standing: 2,581
- Associated: 2,141
- Academic Support Staff: 2,472

The student-faculty ratio is 6:1

In the past two decades, the faculty has been home to eight MacArthur Award recipients, five National Medal of Science recipients, four Nobel Prize recipients and five Pulitzer Prize recipients.
The Undergraduate Schools

School of Arts and Sciences – The College
Penn Arts and Sciences, the University’s intellectual core, houses nearly 500 faculty in 27 departments in the humanities, social sciences, and natural sciences, covering diverse disciplines ranging from music to criminology, to chemistry and anthropology. The College of Arts and Sciences is the academic home of the majority of Penn undergraduates and provides 60 percent of the courses taken by students in Penn’s undergraduate professional schools. The College curriculum teaches students to analyze, communicate, and transform facts into knowledge that can be applied to any number of professions. Undergraduate offerings include 59 majors, signature interdisciplinary programs, and distinguished dual-degree programs, such as the Huntsman Program in International Studies and Business and Vagelos Program in Life Sciences and Management.

The School of Engineering and Applied Science
Founded in 1852 as the School of Mines, Arts and Manufactures, today’s School of Engineering and Applied Science is a vibrant part of the University. At Penn Engineering, world-acclaimed faculty, state-of-the-art research laboratories and highly interdisciplinary curricula offer students an unparalleled experience. Innovation and technology drive the program and transform the fundamentals of what future engineers are learning. Penn Engineering students play a critical role in posing and answering the important questions that will improve human health and transform our world.

The School of Nursing
Penn Nursing offers a number of resources and experiences not found at most other schools including a state-of-the-art simulation lab with mannequins responding as patients would, classrooms with the latest hospital-based electronic medical records (EMR) technology, and clinical experiences in The Children’s Hospital of Philadelphia and the Hospital of the University of Pennsylvania, two of the nation’s best. Penn Nursing is a premier academic and research institution renowned for advancing the frontiers of nursing science and patient care. Our students learn from the thought leaders in nursing research, education, and practice who ensure Penn Nursing remains one of the top schools of nursing in the world. At Penn Nursing, students become part of the next generation of healthcare leaders, prepared to care for patients, to conduct landmark research, and to make new strides in healthcare management and health policy.

The Wharton School
In 1881, American entrepreneur and industrialist Joseph Wharton established the world’s first collegiate school of business at the University of Pennsylvania.

Wharton’s pioneering vision was to produce graduates who would become “pillars of the state, whether in private or in public life.” The Wharton School maintains a long tradition of educating visionary business leaders in academia, business, government, and not-for-profit organizations.

Today, Wharton has expanded the scope of this vision to become the most comprehensive source of business knowledge in the world—with over 225 faculty members, 95,000 alumni, 5,000 students across 10 academic departments, 20 research centers, and more than 9,000 executive education participants annually.

All of Penn’s 12 schools and 6 centers are located within walking distance of one another.
New Student Orientation
New Student Orientation is a series of activities for families and students to help with a successful transition from high school to the University. NSO 2017 begins Wednesday, August 23 and concludes Monday, August 28. Classes start on Tuesday, August 29. Please visit the NSO website www.nso.upenn.edu periodically throughout the spring and summer for updates on the schedule of events and additional need-to-know information.
To connect with Penn students and staff, visit the Class of 2021’s Facebook page: www.Penn2021.com.

Office of New Student Orientation and Academic Initiatives (NSOAI)
(215) 898-7000
provost-nso-ai@pobox.upenn.edu

First Year Fridays
NSOAI created First Year Fridays as a continuing set of events that will take place on Fridays throughout the year. These events are designed to assist first-year students in being comfortable with their new home. PHINS (Peers Helping Incoming New Students) lead tours into the City of Philadelphia. Faculty and staff introduce students to departments, resources, and research along with a myriad of other activities throughout the year.

Freshman Seminars at the College
Freshman seminars are an excellent introduction to academic life in the College, and are highly recommended for first or second semester students. The primary goal of the freshman seminar program is to provide every freshman with the opportunity for a direct personal encounter with a faculty member in a small class setting devoted to a significant intellectual endeavor. Seminars are open to students in all four undergraduate schools. While the seminars are not required, first-year students in the College find them very helpful in enabling them to envision a level of engagement with a major that they might not otherwise be able to appreciate until they enroll in more advanced courses in their junior or senior years. Please visit www.sas.upenn.edu/curriculum/freshman-seminars/seminars for more information and course selection.

The College of Arts and Sciences
Students in the College have a strong network of academic advisors available to assist them throughout their undergraduate careers. Pre-major advisors help first and second year students navigate their entrance into academic and intellectual life in the College beginning with the issues of incoming freshmen and continuing through the student’s exploration of a potential major. After declaring a major, students are assigned an academic advisor affiliated with the program. All students are welcome and encouraged to speak with assistant deans for advising in the College Office. These advisors can help students explore the many options and opportunities available to College students, and are available by appointment or on a walk-in basis throughout the year.

(215) 898-6341
college@sas.upenn.edu
www.college.upenn.edu/support

School of Engineering & Applied Science
All students in Penn Engineering are assigned to a faculty advisor and a peer advisor in their major. Students who are curriculum deferred are also assigned faculty advisors and peer advisors experienced in working with students who may still be deciding. Each undergraduate major or program has an assigned coordinator who can help students with most issues pertaining to their major. In addition, students can meet with professional advisors during walk-in hours to discuss non-major related academic issues such as dual degrees, minors, study abroad, and submatriculation as well as accessing academic and student support resources.

(215) 898-7246
ras@seas.upenn.edu
www.seas.upenn.edu/undergraduate/freshman/index.php

FRESHMAN YEAR INITIATIVES AT PENN

ACADEMIC ADVISING
School of Nursing
All students in the School of Nursing are assigned a faculty advisor and a peer advisor. Students also have access to professional staff advisors in the Office of Student Services. Faculty advisors provide students with mentoring related to their career goals, and serve as a resource for students to discuss the current issues, science, and practices of the nursing profession. The Office of Student Services partners with the faculty advisors to provide information on registration, degree requirements, dual degrees, minors, study abroad, sub-matriculation, and University resources. Peer advisors help ease the freshman transition into college and are available to answer their advisees’ questions about student life at Penn. Students remain in touch with their advisors throughout their undergraduate career.

(215) 898-6687
advisor@nursing.upenn.edu
www.nursing.upenn.edu/students

The Wharton School
Wharton’s dedicated undergraduate academic advisors help students to:
• Explore intellectual interests
• Develop suitable educational plans and goals
• Select appropriate courses and other educational experiences
• Understand institutional and degree requirements
• Connect with resources
• Work through any academic challenges

The Wharton Undergraduate Division office is located in Jon M. Huntsman Hall, where the majority of business classes are taught. Advisors are available Monday through Friday by appointment and for same-day walk-ins for quick questions.

(215) 898-7608
undergradinfo@wharton.upenn.edu
undergrad-inside.wharton.upenn.edu

Career Services helps Penn students define their career goals and take the steps necessary to achieve them.

This includes helping students find internships and permanent jobs, as well as gain admission to graduate and professional schools. Parents can visit the Career Services’ parents website, vpul.upenn.edu/careerservices/parents, for general information and year-by-year advice.

Q
How can I help my student make the most of Penn and get a good start on life after graduation?

A
College offers students a chance to try out new roles, take more control over their lives, and assert their independence. While some parents are excited by their student’s newfound sense of confidence, others worry that their influence is waning. We can assure you from our experience counseling students, parents’ opinion and approval matter tremendously. Our research shows that parents, not faculty members or peers, have the primary influence on students’ career choices. Some students make decisions to please their parents, only to agonize over this reasoning. Others make decisions they know will disappoint their parents, then remain conflicted in the aftermath. Know that your son or daughter is likely considering you in career planning even if he or she does not express it.

Parents can help students adjust to independence and responsibilities. You can reinforce your belief in your student’s talents, and affirm her or his ability to make sound decisions. Self-confidence is a fundamental asset in any profession. One way students develop this trait is by knowing that the important people in their lives believe in them.

Encourage your student to seek out and use a variety of resources to stay informed, answer questions, or cope with disappointing career news. While most students do their research online and undervalue in-person interaction, these face-to-face encounters remain extremely important. Career Services offers an array of programs and can help students connect with an extensive network of alumni advisors who are eager to meet and assist Penn students. Faculty, house deans, academic advisors, staff, and counselors throughout the University are available to help your student think through and understand the consequences of different choices. Parents may also connect their students to personal and professional contacts who can serve as career resources.
Q What else does Career Services do to help students find a job or get into graduate school?

A Career Services also brings to campus a broad range of employers who seek to hire Penn students for internships and permanent jobs. We offer ten career fairs and schedule hundreds of employers for on-campus interviews and presentations. We host over 800 employers on campus annually, and provide over 9,000 job and internship postings as well. Career Services also provides support to students applying to graduate and professional school, and we host numerous law and medical school representatives, as well as others from a range of different graduate programs.

The Office of Career Services
Suite 20, McNeil Building, 3718 Locust Walk
(215) 898-7531
www.vpul.upenn.edu/careerservices

Founded in 1750 by Benjamin Franklin and members of his circle, the Penn Libraries is one of the oldest university libraries in America. Today, the Libraries and its staff continue to play a critical role in the ecology of teaching and learning, connecting people with vitally important resources.

The Penn Libraries boasts more than 7.5 million volumes, 120,000 video and sound recordings, and a vast digital collection as portable as students’ iPads. On a visit to one of the departmental libraries, students can page through a medieval manuscript, search through e-journals on their laptop, or browse the stacks for inspiration. Students can receive individual help from our librarians to make the most of Penn’s vast resources, or use our online chat feature if they need help after hours or off-site. The Penn Libraries has everything students need to work with the latest technologies, including instructional courses, equipment rental, and drop-in assistance at the Vitale Digital Media Lab. Workshops are available for a host of programs including spreadsheet creation, website design, and film editing.

The Penn Libraries has multiple locations on campus from the Van Pelt-Dietrich Library Center on College Green to the recently constructed Education Commons at Franklin Field. Students can enjoy quiet study in the beautiful Fisher Fine Arts Library or check out the view from the newly redesigned Kislak Center for Special Collections, Rare Books and Manuscripts. With plenty of group and individual study spaces, the Penn Libraries provides the ideal environment for all Penn scholars.

The Penn Libraries
Office of the Vice Provost and Director
3420 Walnut Street
Philadelphia, PA 19104
(215) 898-7091
libdir@pobox.upenn.edu
www.library.upenn.edu
Whether Penn students study abroad for a few weeks or an academic year, they’ll come away with an entirely new frame of reference for understanding the world and their role in it. Penn offers a wide range of programs to meet students’ personal and academic goals:

- Penn Summer Abroad is a good way to have a study abroad experience even if on-campus commitments prevent students from studying abroad during the academic year. Penn Summer Abroad offers faculty-led programs for Penn credit. Other short-term opportunities are offered through each of the four undergraduate schools.

- Penn’s International Internship Program (IIP) provides opportunities for Penn students to intern abroad for eight to twelve weeks over the summer. These global opportunities — mainly with non-profit organizations — allow students to apply the academic knowledge they have obtained while gaining international exposure and valuable work experience.

Penn Abroad
3701 Chestnut Street, Suite 1W
Philadelphia, PA 19104
(215) 898-9073
global.upenn.edu/pennabroad

International students play an important role in the Penn landscape. Their presence enriches the academic and cultural experience both inside and outside the classroom. Penn prides itself on having one of the largest shares of international students in the country and aims to ensure the maintenance of a welcoming climate for our international students. Penn recognizes that the international students have unique needs and is aware that your son or daughter will soon embark on a life-changing journey.

ISSS’s role is to be the “home away from home” for your sons and daughters. Our goal is to facilitate a smooth transition to your daughter or son’s new environment. We provide core services to new and current international students at the University of Pennsylvania. Our office provides advice, information, and referrals on matters such as immigration, employment, and overseas travel. We assist international students who express needs related to adjusting to a new culture, as well as those who need assistance with practical matters related to living in Philadelphia. We have a dedicated and high-caliber staff available to provide expert advice, services, programs, information, and support aimed at enriching your student’s United States experience over the entire course of their years at Penn.

International Student and Scholar Services
3701 Chestnut Street, Suite 1W
Philadelphia, PA 19104
(215) 898-4661
global.upenn.edu/isss

We serve as a key resource to the international students in the following areas:

- Providing social and cultural programs in partnership with other Penn offices to help create an inclusive climate
- Advising international students on how to comply with immigration laws and regulations
- Offering guidance to schools and departments with regard to international students’ integration, cross-cultural issues, and intervention strategies
- Sponsoring programs for international students on a variety of topics including immigration regulations, adjustment to U.S. society and culture, academic concerns, and resources
- Developing and conducting programs with other units on campus with regard to cross-cultural communication issues that will facilitate a welcoming and positive climate for our international students
Parents and family members are often the first to hear about students’ academic challenges and stress surrounding assignments and exams. The Weingarten Learning Resources Center houses two central University offices that support the academic lives of Penn’s undergraduate and graduate students. All services and programs of both offices are free and confidential.

The Office of Learning Resources (OLR)
The Office of Learning Resources helps students expand University-relevant study strategies to meet the academic challenges that accompany the many opportunities to learn and grow intellectually. Professional instruction in academic reading, writing, study strategies, and time/project management is available through individual appointments and walk-in sessions. Group instruction is also available through workshops that address the needs and interests of specific groups of students. A signature workshop series, Mastering the Ivy League, is held each fall for first-year students. The Fresh Start workshop series is held each spring semester.

The Office of Student Disabilities Services (SDS)
The Office of Student Disabilities Services (SDS) helps self-identified students with disabilities access equal opportunities in all academic and University-sponsored programs. Professional staff work with individual students to transition from high school to Penn. The staff evaluates documentation, determines reasonable accommodations, and provides information and disability-related assistance.

The Weingarten Learning Resources Center
3702 Spruce Street, Suite 300
(Stouffer Commons)
(215) 573-9235
TDD: (215) 746-6320
www.vpul.upenn.edu/lrc

Connect with us!
Go to CollegiateParent.com to find:
Curated support and advice from parents and experts
Essential businesses (hotels, banks, housing, restaurants etc.) near your student’s school
“The Loop” blog — insight into the issues of the moment with a fun, informal style
A digital version of this guide to keep and share
And join the conversation on Facebook at
www.facebook.com/collegiateparent
STUDENT REGISTRATION AND FINANCIAL SERVICES

Student Registration and Financial Services (SRFS) is located in the Franklin Building at 3451 Walnut Street and is composed of two major offices: the University Registrar and Student Financial Services (SFS). To best serve Penn students and their families, we strive to make SRFS easy and accessible via online tools, telephone, email, and drop-in centers.

The Office of the University Registrar
www.upenn.edu/registrar

Using our electronic resources your student can search and register for courses, find a campus map, check exam times and locations, view grades, request enrollment verifications and order transcripts. While the majority of your student’s interactions with this office will be online, our knowledgeable and friendly staff are also available to provide services in person and over the phone. Students are welcome to visit the office or call during business hours, published on the Office of the Registrar’s website. For quick answers to general registration questions, use askBEN, our 24/7 question and answer tool, located on www.upenn.edu/registrar.
Student Financial Services (SFS)
www.sfs.upenn.edu
Student Financial Services provides financial services related to your student's educational costs. Services include student employment, financial aid, loans and payment plans, and billing.

Recognizing customer service as a top priority, Student Financial Services handles a myriad of calls and email correspondence on a daily basis. The office is open during business hours for appointments and drop-in visits with a Financial Aid Consultant or Student Employment representative. A comprehensive website features a 24/7 question and answer tool, askBEN, as well as self-service tools.

Student Employment
Student Employment, part of Student Financial Services, provides academic year job listings, including both work-study jobs as well as jobs for students who do not receive a work-study award. International students will need to comply with certain immigration rules even for on-campus jobs. Visit the website at www.sfs.upenn.edu/seo for details.

Financial Aid
Penn is one of the few schools to offer grant-based financial aid awards to traditional undergraduate dependent students pursuing their first degree. All financial aid awarded by Penn is based on financial need, as determined by Student Financial Services. If your student does not receive aid, keep in mind that Penn will review financial aid applications at any time during the undergraduate years if your family’s financial situation changes. Please visit the SFS website for application details and information on need-based scholarships and grants, and the optional Federal Direct Loan.

Financing and Payment Plans
Payment plans are available to assist with your student’s educational expenses. Families can select one plan, or combine several, to meet their needs. If you decide to borrow, we recommend federal loan programs (Federal Direct Loan for students and Direct PLUS Loan for parents), as repayment is more flexible. Payment plans that do not charge interest include the Penn Payment Plan and the Tuition Prepayment Plan. See the SRFS website for details.

Outside Scholarships
Outside scholarships (i.e., scholarships awarded from non-governmental sources outside the University) are an important resource for all students. Many Penn students pursue outside scholarships to avail themselves of additional financial flexibility. More information on outside scholarships can be found on the SFS website.

About Your Student’s Bill
Penn.Pay is Penn's online billing system through which your student receives his/her student account bill. Your student can review new daily activity and opt to pay his/her bill online, securely and efficiently. To comply with federal regulations (FERPA), your student must invite you to be an “other payer” in order for you to access Penn.Pay.

Your student’s first bill is historically sent at the beginning of July, with a due date near the end of July (check the billing section of the SFS website for actual dates). When the bill is ready, SFS will send an email notification to your student’s University email address and other addresses added to Penn.Pay.

Full payment of the student account bill is due by the date indicated on the statement. Students are responsible for paying any amounts not covered by financial aid, federal loans, outside scholarships, or payment plans. A late payment penalty of 1.5% of any past due balance will be assessed and may result in the account being placed on financial hold, which restricts future registration, diplomas and transcripts.

Payment methods include online payment from a U.S. checking or savings account, or your credit card. Note that a convenience fee will be assessed and will be posted to your credit card statement. Penn does not receive any compensation or portion of the convenience fee. Personal checks are also accepted through mail or in person, or funds can be sent via a wire transfer. See our website for details.

The Must-Do List
We strongly encourage you to review the SRFS Must-Do List with your student and have him/her complete it as soon as possible. The Must-Do List addresses your student’s safety on campus, privacy rights, signing up for Penn.Pay, and enrolling in direct deposit for easy payment of work-study funds and student account refunds. See the Must-Do List on the SRFS website, www.srfs.upenn.edu.

Penn is one of the few schools to offer grant-based financial aid awards to traditional undergraduate dependent students pursuing their first degree.
Campus Express is a one-stop shop for many essential student services at Penn. Your student should first log on to Campus Express Online and then visit the Campus Express Center during New Student Orientation.

With Campus Express Online, students have direct access to a majority of the services they’ll need to make their life at Penn safe, convenient and comfortable. They can apply for a University identification card, see their room layouts, purchase a new computer, buy textbooks, register property, sign up for a dining plan and learn about transportation options. To access Campus Express, students will need a PennKey. A mailer explaining all the online services is sent to the homes of all new students in May. Campus Express opens for newly admitted undergraduate students on June 1, 2017. (For upperclass students, information about Campus Express will be provided via postcard to their homes, but they can access the online services at any time.)

When your student arrives on campus, they should visit the Campus Express Center at New Student Orientation’s Student Services Fair to pick up their Penn I.D.s, ask questions, take care of important remaining tasks before the start of the semester and learn about the wide variety of resources available at Penn.

To learn more, go to campusexpress.upenn.edu.

PennCard
The PennCard is the official University of Pennsylvania identification card required for all students, faculty, and staff and used by other members and visitors of the Penn community. The PennCard is also used for many services including building access, library services, campus transit, ATM and debit card privileges, dining plans and Dining Dollar$, recreational facility access, SFS line of credit, and PennCash purchases.

Notary services, passport photos, shipping supplies, and postage stamps are additional convenient options that are available throughout the year at the PennCard Center, located on the second floor of the Penn Bookstore, 3601 Walnut Street, Room #219.

PennCash
PennCash is an easy, fast, and smart way to make “cash free” purchases within the Penn community. As a declining balance account that is a built-in feature of PennCards, students may easily load value onto a PennCash account. PennCash is immediately available for spending at campus locations such as the Penn Bookstore, campus dining, and Penn Computer Connection. The easiest and fastest way to load PennCash is to go to www.upenn.edu/penncash and use a Visa or MasterCard, or transfer from the Student Financial Services line of credit. Students can also grant access to family members for the online PennCash account so that they may add value and view the account activity.

PennCard Access Code
The PennCard Access Code (PAC) is the four-digit number used in conjunction with the PennCard (the University’s identification card) to access many buildings on campus, most importantly all residential buildings, students suites and bedrooms. The University’s Information Systems and Computing Department randomly assigns a PAC to each student. Students are advised to change their code to something that is both secure and easy to remember. Students can view and/or change their PAC under the “My Housing” section of Campus Express at campusexpress.upenn.edu.
**PennKey**
PennKey is an individual’s username within the PennKey authentication system. Paired with an associated password, a PennKey is required to authenticate your identity for access to many of Penn’s networked systems and services. Anyone who needs access to PennKey-protected electronic resources must register a PennKey.

**How does a student get a PennKey?**
Students must first obtain a PennKey Setup Code, which is sent to all students by email. PennKey Setup Codes are temporary identifiers used to log in to the PennKey Registration application. A Setup Code expires once it’s been used or 60 days from the issue date, whichever comes first. Students may also ask for a Setup Code when picking up their PennCard. Visit [www.upenn.edu/pennkeyrequest](http://www.upenn.edu/pennkeyrequest) for more information.

Once students receive their PennKey Setup Codes, they can go to [www.upenn.edu/computing/pennkey/admin.html](http://www.upenn.edu/computing/pennkey/admin.html) for information on how to log in to the PennKey Registration application.

**PennCard**
**The PennCard Center**
Second Floor of Penn Bookstore
3601 Walnut Street
Philadelphia, PA 19104-3895
(215) 417-CARD (2273)
Email: penncard@exchange.upenn.edu
[www.upenn.edu/penncard](http://www.upenn.edu/penncard)

**Q** When does a new student need to apply for a PennCard?

As soon as Campus Express Online becomes available on June 1. Students should log in to Campus Express Online at [campusexpress.upenn.edu](http://campusexpress.upenn.edu) and click Apply for PennCard in the My PennCard tab. New fall students should submit their PennCard applications preferably within two weeks of receiving their Campus Express brochures. Doing so will ensure that their PennCards will be ready for pick up during New Student Orientation. After Aug. 15, 2017 students will not be able to apply for their PennCards online. However, they can still have a photo taken at Campus Express during New Student Orientation and have a PennCard processed while they wait.

**A**

**Other ways to apply are as follows:**

- Apply in person and have the photo taken at the Campus Express Center in Houston Hall during New Student Orientation, although we strongly encourage students to submit a digital photo early through Campus Express Online so we can have their cards ready for pick-up.
- Students who arrive on campus after New Student Orientation should stop by the PennCard Center located on the second floor of the Penn Bookstore.

**Q** Where does a new student pick up his or her PennCard?

Students can pick up their PennCards at the Campus Express Center during New Student Orientation.

**A**

**IMPORTANT:** Students must pick up their own PennCards personally, and a valid government issued photo I.D. will be required.

**Q** What can a student do with their PennCard?

**With a PennCard, students may:**

- Enter academic and residential buildings on campus
- Enter dining cafes and access dining plans
- Make purchases using PennCash
- Link their PennCards to a PNC Bank or Student Federal Credit Union account so that the PennCard may be used as an ATM card or bank debit card
- Charge purchases to the Student Financial Services line of credit

**A**

**Q** How safe is PennCash?

The value in the PennCash account is not stored on the card. If a PennCard is lost, the PennCash account is frozen when the student notifies the PennCard office at (215) 417-CARD or Public Safety at (215) 573-3333.
Penn Bookstore

Penn was the first University to establish what many institutions still recognize as the model for today’s premier collegiate retail shopping experience.

The Penn Bookstore offers a unique assortment of products and services to specifically meet the needs of Penn students and parents. In addition to textbooks and supplies, the Penn Bookstore offers a great venue for studying, grabbing a snack, or holding special events and has a unique assortment of merchandise for the entire family.

Textbooks
With the Bookstore’s online textbook purchasing system, your son or daughter has the option of having their textbooks shipped directly or having them ready for pick up at the Penn Bookstore when they arrive on campus. Pick-up orders will be waiting for them in the textbook department, packed and with a register receipt. Keep the receipt and textbooks can be returned for a full refund until the second week of classes.

The Bookstore offers a number of textbook options including new, used, rental and digital. The textbook rental program is increasingly popular as students are able to use the book in the same way as if they purchased it outright (e.g. ability to highlight and write in the margins). Renting a textbook may save 50% or more over the cost of purchasing a new book and, at the end of the semester, students can choose whether they wish to return the book or purchase it. The Bookstore’s online system lets students know if new, used, rental or digital versions of a text are an available option.

Used textbooks are another popular option. The difference between a new textbook price and a used textbook price is approximately 25%. Because used textbooks are in high demand, students are encouraged to make their purchases early to increase their chances of obtaining a used book. In addition, the “Cash for Books” service allows students to sell their unwanted textbooks (even those purchased used) back to the Bookstore and receive up to 50% of the store’s selling price in return. The Bookstore’s online system lets students know if new, used, rental or digital versions of a text are an available option.

The Bookstore also offers a variety of payment options including Visa, MasterCard, American Express, Discover and Barnes & Noble Gift Cards. Textbooks can also be charged directly to a student’s Student Financial Services account.

The Price Match Program
The Bookstore will match the price of any new, used, or used rental textbooks sold directly from Amazon.com, BN.com, or local providers (this offer does not include 3rd party sellers or marketplaces). Information is available by visiting www.upenn.edu/bookstore.

A place to shop and relax
Located in the heart of campus, the Penn Bookstore offers a range of products that can help your son or daughter start life at Penn. In addition to essential course materials and school supplies, the Bookstore has all the basic necessities for any room or apartment including lamps, desk and shelf units, electronics and bed and bath accessories. Gift items are available, and of course, books! The Penn Bookstore carries thousands of fiction and non-fiction titles as well as a variety of periodicals and journals.

In addition, the Bookstore offers students and their families a way to show their Penn Pride! A wide selection of Penn apparel including sweatshirts, T-shirts, jackets, caps and other insignia merchandise is available as well as an array of Penn jewelry and other gift items.

Community is also important at the Penn Bookstore. The store features a wide variety of programs and special events including lectures by Penn faculty and nationally-known authors, free presentations and panel discussions. The café features freshly prepared foods, Starbucks coffee, baked treats, comfortable seating and free wireless internet access.

Penn Bookstore
3601 Walnut Street at University Square
Philadelphia, PA 19104-3895
Phone: (215) 898-7595
www.upenn.edu/bookstore
The Computer Connection is the University of Pennsylvania’s technology store for students, faculty and staff. The store offers educational discounts on computers, software, peripherals, accessories and supplies.

The features, pricing, reliability and support options of the systems purchased through the Computer Connection exceed those typically offered by traditional retail outlets.

Because the Computer Connection is operated by the University, it provides customers with convenient purchasing options, including the ability to charge to your credit card or your Student Financial Services account. Store products are aligned with the recommended standards for each of Penn’s twelve Schools, and store staff is available to help students find the right answers for their campus technology needs. Buying one of the recommended systems ensures that help is readily available should it ever be required. The overall value of buying a computer through Computer Connection is very hard to beat. Let the store be your first stop in your decision-making process for new technology purchases. Additionally, the Computer Connection offers a technology trade-in program, helping to make your new technology purchase even more affordable!

**Computer Connection**
3601 Walnut Street
Second Floor of the Penn Bookstore
Philadelphia, PA 19104-3895
Phone: (215) 898-3282
[www.upenn.edu/computerstore](http://www.upenn.edu/computerstore)

**TRANSPORTATION**

The University of Pennsylvania is serviced by an integrated system of transportation options.

Public transit stops are never more than a five minute walk from any part of campus as University students have access to Penn Transit, Southeastern Pennsylvania Transportation Authority (SEPTA), Loop Through University City (LUCY), the Drexel University bus system and Amtrak. Penn also accommodates alternative modes, such as car sharing, vanpooling, walking and bicycling.

Students living and studying on campus can utilize the services of Penn Transit. Full-time Penn students, who need to commute to and from campus regularly, may also purchase a PennPass for semester-long discounted travel on SEPTA, Philadelphia’s regional public transportation system. SEPTA buses, trolleys and trains offer frequent service from the University’s campus to virtually all cultural, shopping and recreational venues throughout Philadelphia and the region. There is express service every half-hour between University City Station and Philadelphia International Airport.

The SEPTA Travel Center, located on the first floor of the Penn Bookstore at 3601 Walnut St., offers information on all transportation options on campus as well as in the City and across the region. Encourage your student to stop by and learn about all the options available.

**Penn Transit**
Penn Transit’s buses and shuttles help students travel to, from and around campus safely and efficiently. When used with other options throughout University City and with specified service boundaries that extend into Center City, riders can utilize this year-round integrated transit system. Penn Transit Services are free of charge to all Penn community members holding a valid PennCard.

Penn Bus East and Penn Bus West operate Monday through Friday from 5 p.m.–12 a.m. year-round except for holidays observed by the University. The Penn Bus will pick up and deliver passengers only at designated Transit Stops on campus and at any intersection with a stop sign or light along its off-campus route.

Penn Shuttles provide transportation to and from campus Transit Stops and West Philadelphia, Center City and Powelton Village within defined boundaries. Penn Shuttles operate from 6 p.m.–3 a.m., seven days a week, year-round, except for holidays observed by the University. Limited on-call service is available from 3 a.m.–7 a.m.

Penn Accessible Transit (PAT) provides transportation within service boundaries for persons with disabilities. Students should contact the Office of Student Disabilities Services at (215) 573-9235.

Pennrides, [pennrides.com](http://www.pennrides.com), sends real-time vehicle location information directly to mobile devices or computers.
We’ve been in your shoes...

CollegiateParent shares insider information from parents like you.

Sign up to receive our Parent eNews with:
- Quick headlines and timely reminders
- Tips to help you navigate college resources
- Support and advice from parents and experts
- Offers and promotions for you and your student


Student Driven

We know Penn students have a lot on their plates. That’s why we offer the following products and services to make their lives easier:

- FIRSTSERVICES
  - Laundry, dry-cleaning, and water delivery
- SPECIAL DELIVERIES
  - Cakes and packages
- QUAKER CORNER STORE
  - Apparel and supplies

About Us
Established in 1933, PSA’s student entrepreneurial program provides experience and transferable skills that benefit our students during their job search after graduation.

Sign up for our services and employment at pennstudentagencies.com

Follow us on Instagram! @pennstudentagencies
As the University’s foremost provider of student services and educational access, the Division of the Vice Provost for University Life (VPUL) enhances the ability of Penn students to reach their fullest potential through diverse academic, personal, and professional development experiences in support of the Penn Compact.

With abundant cultural, social, and service programs and departments, the Division addresses the evolving needs of the student community. VPUL fosters a welcoming, supportive, and stimulating environment, providing 25,000 undergraduate, graduate, and professional learners opportunities to promote health and wellness, develop intellectually, get involved, and grow.

From campus co-curricular activities to civic events across the city, Penn students, faculty, staff, and community members enjoy a university life richly integrated with the world.

**Office of the Vice Provost for University Life**
3611 Locust Walk
(215) 898-6081
www.vpul.upenn.edu

**The Office of Student Affairs**
The Office of Student Affairs (OSA) is a primary source of information and advice for students regarding campus co-curricular opportunities and resources. OSA advises and helps administer student activities and governance, pre-orientation programs, University Life leadership training programs, and major campus-wide special events, including Family Weekend, Spring Fling, Hey Day, and Ivy Day. OSA serves both undergraduate and graduate students.

**Office of Student Affairs (OSA)**
www.vpul.upenn.edu/osa
200 Houston Hall, 3417 Spruce Street
(215) 898-6533

www.pennparents.upenn.edu
The Office of Fraternity and Sorority Life (OFSL) provides oversight to the recognized social fraternities and sororities at Penn. With more than 30% of undergraduates affiliated, OFSL recognizes the educational opportunities for members, and ties the social experience to learning outside of the classroom. Programmatic offerings cover a wealth of topics including leadership development, wellness, event planning, and social responsibility. OFSL partners daily with students, alumni, campus partners, and national fraternity and sorority staff members to ensure a well-rounded experience.

Office of Fraternity and Sorority Life (OFSL)
www.vpul.upenn.edu/ofsl
3933 Walnut Street
(215) 898-5264

Family Weekend: October 27–29, 2017
Each year, Penn holds Family Weekend, a time for you and your Penn student to enjoy events and activities on campus. Family Weekend events traditionally include faculty presentations, campus tours, the chance to attend class with your student, and a wide variety of entertainment options. This year’s Family Weekend is scheduled for October 27–29, 2017. Please visit www.vpul.upenn.edu/osa/fw to register and for hotel information and rates.

Cultural Resource Centers
Penn’s six cultural resource centers collaborate to support students and foster meaningful connections across campus. Part of the University Life division, these centers encourage students to discover and celebrate cultural identity. Come to learn about, and from, each other.

Albert M. Greenfield Intercultural Center (GIC)
The Albert M. Greenfield Intercultural Center (GIC) offers courses, programs, and support for student organizations such as the United Minorities Council, Race Dialogue Project, and Natives at Penn. Most recently, it is also the home of the new First-Generation Low-Income Program and Penn First, a student group for students who are the first in their family to attend college. GIC also offers student trainings and workshops, and assists in designing intercultural events.

3708 Chestnut Street
www.vpul.upenn.edu/gic
(215) 898-3358

Penn Women’s Center (PWC)
The Penn Women’s Center (PWC) promotes gender equity and leadership, facilitates education programs, and provides crisis referrals and support. The PWC offers inviting spaces for all students to study, host meetings, and relax, as well as a lactation room, eco kitchen, and patio garden.

3643 Locust Walk
www.vpul.upenn.edu/pwc
(215) 898-8611

Lesbian Gay Bisexual Transgender Center (LGBTC)
The Lesbian Gay Bisexual Transgender Center (LGBTC) is a home for sexual and gender minorities and their allies. The Center provides support to individuals and more than 20 student groups. The Center offers SafeZone workshops, customized trainings, peer mentoring, a cyber-center, and a multimedia library.

3907 Spruce Street
www.vpul.upenn.edu/lgbtc
(215) 898-5044

Center for Hispanic Excellence: La Casa Latina
The Center for Hispanic Excellence: La Casa Latina cultivates student interest in, and appreciation of, Latin@ issues, culture, and identity. La Casa offers interdisciplinary programs for students including Unidos and Puente mentorship programs, Freshman Fuerza, and Latin@ Heritage Month.

3601 Locust Walk, The ARCH, Suite G12
www.vpul.upenn.edu/lacasa
(215) 746-6043

African Diaspora: The Black Cultural Center
Makuu: The Black Cultural Center provides a comfortable, convenient focal point for student activities, ideas, and outreach linked to Black culture and the Africa Diaspora. Signature programs include the Robeson Cooper Scholars, Umoja Week, Kwanzaa, and Senior Celebration.

3601 Locust Walk, The ARCH, Suite G17
www.vpul.upenn.edu/makuu
(215) 573-0823

Pan-Asian American Community House (PAACH)
The Pan-Asian American Community House (PAACH) is a hub for Penn students interested in Asian American and Pacific Islander culture, history, and social issues. PAACH supports more than 75 student groups and offers leadership development, mentoring, and heritage programs.

3601 Locust Walk, The ARCH, Suite G22
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www.vpul.upenn.edu/paach
(215) 746-6046
The Department of Residential Services manages residential and hospitality services in support of on-campus residents in the College Houses and Sansom Place, as well as faculty, staff and guests of the University. The department also manages the Office of Off-Campus Services, which provides educational and advisory services to those seeking housing in Penn’s off-campus neighborhoods.

Some operations overseen by Residential Services include:

- Management of room assignment and billing processes
- Execution of Move-In and Move-Out
- Provision of 24/7 services through residential Information Centers: providing guest and visitor access, lock out keys, liaising with Facilities Services for resident maintenance and repair issues, building-wide communications about services, resources, and processes
- Liaison with the Division of Public Safety for ensuring residential safety and security

Our Office of Off-Campus Services supports students in their off-campus housing search by providing information on local rental listings, rates and leasing agent contact materials. Additionally, Off-Campus Services provides educational programs, individual advising, and referral resources for students with questions or concerns related to landlord or tenant, roommate, or other issues related to living off campus.

The “Family and Friends” tab on the Residential Services webpage, www.upenn.edu/housing is updated through the year with contact information, helpful links and dates for important on-campus processes such as Move-In, Room Selection, Move-Out and University closings. Off-campus links and information and resources can also be reached through the Residential Services webpage.

You can also stay updated by signing on to the Parent Listserv at www.upenn.edu/survey/parentemails to receive Penn Dining and Residential Services email updates.

Housing
Department of Residential Services
Stouffer Commons
3702 Spruce Street
Philadelphia, PA 19104-6027
www.upenn.edu/housing
(215) 898-3547
Email: bsd-living@pobox.upenn.edu
Follow Penn Dining on Twitter @pennres
Follow Penn Dining on Facebook at facebook.com/pennres
Follow Penn Dining on Instagram @pennres

Office of Off-Campus Services
Stouffer Commons
3702 Spruce Street
Philadelphia, PA 19104-6027
(215) 898-3547
bsd-ocliving@pobox.upenn.edu
www.upenn.edu/housing
www.facebook.com/PennRes
A student’s home is the cornerstone of college life, and at Penn, there’s certainly a range of options from which to choose.

In 2017–2018, there will be 12 College Houses, which will serve as home to approximately 5,800 undergraduates. College House life encompasses strong communities, close connections with live-in Penn faculty, fun and informative events, and leadership opportunities. The Houses also serve as contact points for student academic success and support via a twenty-four hour on-call system. In partnership with Residential Services, CHAS works to provide an environment conducive to academic success and enrichment for on-campus residents. The College Houses represent more than a century of architectural styles and offer a wide variety of accommodations. Collectively, the Houses offer over 30 smaller, tight-knit communities called Residential Programs that unite people devoted to a particular passion or interest. From Ancient Studies to Scientific Adventures, residents can gain enormous personal and pre-professional experience from membership. The Film Culture, Spanish, German, French and Arabic programs in Gregory along with Fisher-Hassenfeld Music and Social Change program even offer academic credit for in-House participation. A complete list is available online: www.collegehouses.upenn.edu/life.

W. E. B. Du Bois College House
3900 Walnut Street
Philadelphia, PA 19104-6138
House Office: (215) 898-3677
dubois.house.upenn.edu

Fisher Hassenfeld College House
3700 Spruce Street
Philadelphia, PA 19104-6025
House Office: (215) 573-4295
fh.house.upenn.edu

Gregory College House
Van Pelt Manor: 3909 Spruce Street
Philadelphia, PA 19104-6004
Class of 1925: 3941 Irving Street
Philadelphia, PA 19104-6191
House Office: (215) 573-5171
gregory.house.upenn.edu

Harnwell College House
3820 Locust Walk
Philadelphia, PA 19104-6134
House Office: (215) 573-3497
harnwell.house.upenn.edu

Harrison College House
3910 Irving Street
Philadelphia, PA 19104-6007
House Office: (215) 573-3539
harrison.house.upenn.edu

Hill College House
3333 Walnut Street
Philadelphia, PA 19104
House Office: (215) 898-5237
hill.house.upenn.edu

Kings Court English College House
3565 Sansom Street
Philadelphia, PA 19104-6185
House Office: (215) 898-2530
kcech.house.upenn.edu

New College House
3335 Woodland Walk
Philadelphia, PA 19104-4531
House Office: (215) 898-3350
new.house.upenn.edu

Riepe College House
310 South 36th Street
Philadelphia, PA 19104-6023
House Office: (215) 898-2855
riepe.house.upenn.edu

Rodin College House
3901 Locust Walk
Philadelphia, PA 19104-6135
House Office: (215) 573-3576
rodin.house.upenn.edu

Stouffer College House
Stouffer Hall: 3702 Spruce Street
Philadelphia, PA 19104-6026
Mayer Hall: 3817 Spruce Street
Philadelphia, PA 19104-6101
House Office: (215) 573-8473
stouffer.house.upenn.edu

Ware College House
3650 Spruce Street
Philadelphia, PA 19104-6024
House Office: (215) 898-9531
ware.house.upenn.edu
At Penn, We Crave: Community, Conversation, Variety, Convenience, Flavor, and Success

Penn dining plans and cafes are designed to be part of the full Penn experience. Our locations provide the right food, staff, events and fun so that your student has everything he or she will need for an enjoyable meal and a great start at Penn.

Recognizing the important role we play in your student’s success at Penn together with our service provider, Bon Appétit, we honor our position and your scholar’s wellbeing by:

- Cooking food from scratch with fresh seasonal ingredients.
- Serving a wide variety of menu items at each meal and at every dining café, each day; keeping things fresh, fun, and interesting.
- Creating great tasting, authentic and nutritious food that exceeds the expectations of our vegetarian, vegan, kosher, halal and international diners.
- Focusing on special dietary and nutritional needs through our on-campus registered dietitian.
- Taking our role in the community seriously by making socially responsible purchasing decisions in regard to produce, meat, seafood, eggs, and coffee, as well as composting kitchen waste in all of our cafés.

Parents and guests are always welcome to dine in any of our 17 locations on campus.

In addition to meal swipes and Dining Dollar$, we accept cash, credit, and PennCash in all of our residential and retail locations.

How Do Dining Plans Work?

First-year undergraduate students are required by the University to purchase one of three first-year dining plans. Dining plans are a combination of meal swipes and Dining Dollar$.

Upperclass undergraduate students can choose between six traditional dining plans and one customizable plan to best fit their lifestyle.

Semester Allowance

Students can use their “swipes” in any of our six All-You-Care-To-Eat on-campus cafés (1920 Commons, English College House, Café at McClelland, Hill House, New College House and Falk Kosher Dining). Each time your student eats in an all-you-care-to-eat cafe, one swipe is subtracted from their semester allowance. Additional “swipes” can be purchased if your student runs out.

Dining Dollar$ can be used at any Penn Dining location including Starbucks and Gourmet Grocer, in 1920 Commons; Tortas Frontera in the ARCH; Houston Market and Beefsteak Restaurant in Houston Hall; Mark’s Café in Van Pelt Library; Accenture Café in the Towne Building; Joe’s Café in Steinberg-Dietrich Hall; the Café at McClelland in the Quad; Falk Kosher Dining; the New College House, the Bridge and Plaza Cafés in Huntsman Hall; and the Farmer’s Market, located in front of the Penn Bookstore (Wednesdays, May–November). Students also get a five percent discount when they use their Dining Dollar$ at select locations. Dining Dollar$ can also be used at any of our All-You-Care-To-Eat Cafés although generally students use their meal swipes for these facilities. Each time your student makes a purchase, that amount is subtracted from their Dining Dollar$ account balance. Additional Dining Dollar$ can be purchased if your student runs out.
What is ‘Meal Equivalency’?
A Meal Equivalency allows your student to use a swipe in select Penn Dining retail cafés (Gourmet Grocer in 1920 Commons, Falk Dining Commons, or the Café at McClelland) in lieu of Dining Dollars. Meal equivalencies provide a complete meal and are meant to provide an alternative if scheduling or distance makes it difficult for students to get to an All-You-Care-To-Eat Dining Café for a meal.

**Additional information and a list of participating ‘Meal Equivalency’ retail cafés can be found online at www.upenn.edu/dining**

How Do I Know Which Dining Plan is Best for my Student?
Here at Penn, we understand that each student is different, and therefore has different dining preferences. Each plan has the flexibility and convenience to meet students’ needs. Visit www.upenn.edu/dining to view full descriptions of our dining plan options.

What if my Student has Allergies, a Dietary Need, or Religious Dietary Restriction?
Bon Appétit at Penn Dining has a Registered Dietitian on staff that will be happy to answer any dietary questions you or your student may have. Additionally, we have a kosher dining café (Falk) and halal dining (Kings Court English) and our chefs will work with students to help meet any other religious dietary restrictions.

How does my Student Sign Up?
Have your student log in to their Campus Express account online at campusexpress.upenn.edu. When students log in, they will be able to select their dining plan. If they don’t choose a dining plan, they will be auto assigned to our most popular plan; however, they can change their plan during the fall change period which is roughly the first three weeks of the semester. Visit www.upenn.edu/dining for more information and frequently asked questions.

Would you like to receive email with special offers and updates? Sign on to the Parent Listserv at www.upenn.edu/survey/parentemails to receive Penn Dining and Residential Services email updates.

How Can I Keep Up to Date with Dining on Campus?
Penn Dining is very active on Social Media in an effort to make the benefits of our community tangible both online and in-person. We regularly post specials and information on dining events on www.facebook.com/penndining.

Penn Dining Services
3702 Spruce Street
Stouffer Commons,
Philadelphia, PA 19104-6205
(215) 898-3547
dining@upenn.edu
www.upenn.edu/dining
@penndining

Your student has three convenient options to ship items to (and from) campus.

Student Mail Services
Mail and parcel delivery to Sansom Place and the College Houses is managed by Residential Services. All other campus mail is managed by Penn Mail Services.

Proper Address Form
In order to ensure timely delivery, all parcels and mail sent to campus must use the official United States Postal Service address format. The College House Abbreviation and Building Code will be different for every College House and Sansom Place. It is essential that your student’s mail box number appear after the College House abbreviation, or mail may be returned to sender. Specific information can be found at the Residential Services website www.upenn.edu/housing on the “Services and Support” page.

Note: USPS “delivery confirmation” mail sent to campus is confirmed upon arrival at the Philadelphia Post Office and before delivery to the Penn campus. In other words, a USPS confirmation of arrival does not confirm delivery to the student.

Penn PersonalShip
All members of the Penn Community have access to the University’s new PersonalShip program, which allows students (as well as faculty, staff and alumni) to ship express mail packages via UPS and DHL at Penn’s negotiated rates, resulting in significant savings on shipping costs.
The transition to college is an exciting time in the life of your student. It is sometimes more difficult for parents, particularly when students are sick. Take comfort in knowing the University of Pennsylvania provides a comprehensive Student Health Service. Among more than 1,500 student health centers in the U.S., Penn’s Student Health Service is one of only 20 independently accredited by the Joint Commission for Accreditation of Healthcare Organizations (JCAHO).

Located at 3535 Market Street, Student Health Service is a state-of-the-art primary care center dedicated to the health and well-being of Penn students. SHS provides accessible, cost-effective, culturally-sensitive, and student-focused treatment, including care for sick visits, injuries, chronic medical conditions, preventive health services, health and wellness education, stress management, and immunizations. SHS is a gender-affirming and trans inclusive office with providers experienced treating transgender clients. Privacy and confidentiality are of utmost concern. Clinical hours include Saturdays and some evenings as well.

Campus Health, the public health division, seeks to promote health and well-being among Penn students. Campus Health works collaboratively with campus partners to maintain a healthy campus environment, prevent and control communicable diseases, and offer programs to foster healthy lifestyles. Together, Campus Health and Student Health Service work in close collaboration with others in the Division of University Life, and with colleagues in the University of Pennsylvania Health System.

PersonalShip is easy to use. Shippers enter in credit/debit card information, fill out the requested information, print a shipping label and any other necessary documentation, and affix it to the package.

Access PersonalShip by visiting www.upenn.edu/PersonalShip, clicking on the graphic and entering in a PennKey and Password. Please read the information on the front page carefully, as it outlines important instructions.

Amazon@Penn

Amazon@Penn, located on campus within 1920 Commons, offers a secure and convenient place for students to pick up Amazon orders. Amazon Student and Prime members also get free Same-Day or free One-Day pick up on a wide selection of items.

All Penn students are eligible to participate. To ship to Amazon@Penn, go to penn.amazon.com and click on Activate Benefits. Students shop for items they wish to purchase and, if they have a Free Same-Day or Free One-Day badge, choose Amazon@Penn as their shipping address during checkout. They will then receive an email or text message when their package is ready for pickup.

Penn Mail Services

Located at 3535 Market Street, Suite 100
Philadelphia, PA 19104
(215) 746-3535 (24-hour phone support)
(215) 746-0800 (fax)
www.vpul.upenn.edu/shs/campushealth
COUNSELING AND PSYCHOLOGICAL SERVICES (CAPS)

Campus life commonly presents students with academic, emotional, and social concerns. At certain times, students may need support to face these challenges. Recognizing the need for help is a sign of strength and is often the first step in effectively managing difficulties.

Counseling and Psychological Services (CAPS) provides professional psychological and psychiatric services to undergraduate, graduate, and professional students who need support fulfilling their academic, social, and personal objectives.

CAPS’ counseling program provides confidential individual psychotherapy, which is primarily brief in nature and problem-focused. Other counseling options include assessment and referral services, psychiatric evaluations and medication maintenance, career assessment, and career development counseling. CAPS also offers group counseling, including several supportive interventions for special populations and themes such as eating concerns, mindfulness, and anxiety management.

CAPS’ crisis management program provides year-round, 24-hour access for students to emergency mental health care, and includes a daily walk-in emergency service, night and weekend emergency psychiatric service, student hospitalization assistance, and University crisis management teams.

Mental health outreach and education occur through targeted programming, self-development through the CAPS library, online resources, a stress management program, and classroom lectures. CAPS’ offerings seek to foster the intellectual, social, and emotional growth of all students by promoting self-awareness, wellness principles, lifelong learning, and personal responsibility.

The CAPS liaison program provides linkages to all schools, College Houses, various student services departments, and affiliated medical facilities. Training is provided to staff and faculty across campus as well as for peer educators and College House staff. To learn more about CAPS and counseling services for Penn students, please see: www.vpul.upenn.edu/caps.

Counseling and Psychological Services
3624 Market Street, First Floor
(215) 898-7021
The Division of Public Safety (DPS) comprises 178 personnel, 117 of whom are sworn University of Pennsylvania Police Officers. The dedicated men and women of DPS are responsible for enhancing the quality of life, safety and security of our community.

The Division accomplishes its mission by delivering a comprehensive and integrated safety and security program, in partnership with the community that we serve. The Division of Public Safety provides numerous resources to ensure your student’s experience at Penn is safe and secure.

General Information: (215) 898-7297
Emergencies: (215) 573-3333 or 511 from any campus phone; 911 for Philadelphia police and fire department.

24/7 Walking Escort Services
Call (215) 898-WALK (9255)
Public Safety Security Officers will walk with you anywhere in the Penn Patrol Zone. The FREE Walking Escort service extends between 30th and 43rd Streets, and Market to Baltimore Avenue 24 hours a day, 365 days a year; and extends west to 50th Street, and north/south from Spring Garden to Woodland Avenue, between 10 a.m. and 3 a.m. via the University’s partnership with the University City District Ambassador Program.

How to Request a Walking Escort:
• Ask any Public Safety Officer on patrol or inside a building
• Call (215) 898-WALK (9255) or 511 (from campus phone)
• Use one of the many building and blue-light phones located on and off Penn’s Campus

Web: www.publicsafety.upenn.edu/security-services/walking-escort

Penn Transit Services
Penn Buses and Shuttles operate year-round except for holidays observed by the University, free of charge to all Penn community members holding a valid PennCard. Call (215) 898-RIDE (7433) Monday–Sunday, 6 p.m.–3 a.m. Limited on-call service is available from 3 a.m.–7 a.m. Pennrides, pennrides.com, sends real-time vehicle location information directly to mobile devices or computers.

Visit www.upenn.edu/transportation for more information.

(215) 898-HELP Line
The HELP Line is a 24-hour-a-day phone number for members of the Penn community who seek time-sensitive help navigating Penn’s resources for health and wellness.

Any member of the Penn community can utilize this service by calling (215) 898-HELP (4357). Calls are answered 24 hours a day, 7 days a week by Division of Public Safety professionals trained in mental health referrals by staff from Counseling and Psychological Services (CAPS). Students dealing with the complex emotional challenges of university life can use the HELP Line to receive information and referrals to the many health and wellness resources at Penn, including CAPS, Student Health Service, Student Intervention Services, Public Safety, and others. They may also call on behalf of a friend or acquaintance. Parents concerned about their student may also call the HELP Line for assistance.

UPennAlert Emergency Notification System
The UPennAlert Emergency Notification System enables the University to quickly notify the Penn and surrounding Philadelphia community of critical information during a major emergency. This is accomplished through three (3) key methods: personal electronic devices, siren and public address systems, and digital displays.

Currently the University can notify all Penn faculty, staff and students via personal electronic devices (cellphones, etc.) through text messaging and email. The University also has siren and public address systems in place to send a UPennAlert. The Penn Siren Outdoor System (PennSOS) comprises 22 speakers transmitting voice intelligible emergency messages and alert tones to the outdoor campus environment. PennSOS is not designed to penetrate buildings, but will be audible above normal street noise.

When a UPennAlert is sent, the Division of Public Safety uses their website to provide current and continuous updates, acting as a central reference point for accurate information. This method is useful for those both on and off campus.

UPennAlert is an additional layer of security and protection in emergency response, in conjunction with Penn’s well-established emergency communication methods that include University-wide broadcast emails, online updates via the Penn homepage, coordinated use of public media outlets, and public address systems within all College Houses.

Web: www.publicsafety.upenn.edu/pennready/upennalert
The University of Pennsylvania is dedicated to providing a wide array of athletic opportunities on both intercollegiate and recreational levels, which enhance the educational, and entertainment experience of Penn students and also to provide recreational and fitness facilities and activities for the entire University community.

The University of Pennsylvania fields 33 Men’s and Women’s intercollegiate sports teams. Penn Football and Men’s Basketball are the most attended events in the fall and winter social scene. All Penn students with a valid PennCard receive free admission to all Penn Athletics events including The Penn Relays EXCEPT Men’s Basketball. For Men’s Basketball, Penn students must purchase tickets to be a part of the action at The Palestra. For The Penn Relays, students are allotted tickets for The Relays on a limited basis, first come, first served. Information will be available in late March.

Don’t forget to visit the Quaker Fan Shop at ShopPennAthletics.com to get the latest gear from your favorite teams. Parents wishing to tune in to watch web streams of Penn sporting events can do so on the Penn Sports Network at NCAA.tv.

ATHLETICS AND RECREATION

Penn Athletics
The University of Pennsylvania is dedicated to providing a wide array of athletic opportunities on both intercollegiate and recreational levels, which enhance the educational, and entertainment experience of Penn students and also to provide recreational and fitness facilities and activities for the entire University community.

The University of Pennsylvania fields 33 Men’s and Women’s intercollegiate sports teams. Penn Football and Men’s Basketball are the most attended events in the fall and winter social scene. All Penn students with a valid PennCard receive free admission to all Penn Athletics events including The Penn Relays EXCEPT Men’s Basketball. For Men’s Basketball, Penn students must purchase tickets to be a part of the action at The Palestra. For The Penn Relays, students are allotted tickets for The Relays on a limited basis, first come, first served. Information will be available in late March.

Don’t forget to visit the Quaker Fan Shop at ShopPennAthletics.com to get the latest gear from your favorite teams. Parents wishing to tune in to watch web streams of Penn sporting events can do so on the Penn Sports Network at NCAA.tv.

Penn Athletics Ticket Office
235 S. 33rd Street
Weightman Hall
(215) 898-6151
www.PennAthletics.com/tickets

Campus Recreation
Penn Campus Recreation offers comprehensive programs and services to the University community. Activities include personal training, group exercise classes, premium classes, Pilates, intramural sports, sport clubs, aquatics, massage therapy, indoor climbing wall, indoor golf simulator, and an outdoor adventure program. Campus Recreation provides an opportunity for each individual to pursue diverse recreational fitness and wellness activities during their time at the University. With multiple facilities across campus including the David Pottruck Health and Fitness Center, Robert A. Fox Fitness Center, Penn Park, Ringe Squash Courts and the Hecht & Hamlin Tennis Centers, Campus Recreation offers programs and services in state-of-the-art facilities. For more information about our facilities, programs, and services of Penn Campus Recreation, please visit www.upenn.edu/recreation.
ATTRACTIONS ON
AND NEAR CAMPUS

Penn Museum (University of Pennsylvania Museum of Archaeology and Anthropology)
Founded in 1887, the world-renowned University of Pennsylvania Museum of Archaeology and Anthropology features art and artifacts from around the globe and throughout time, much of it collected from Museum expeditions. Highlights include Mesopotamian treasures from royal tombs at Ur; art, architecture, and mummies from ancient Egypt; African masks; Greek and Roman sculptures; and Native American regalia. Free for Penn students with PennCard.
3260 South Street
Philadelphia, PA 19104
(215) 898-4000
www.penn.museum

Institute of Contemporary Art
Founded in 1963, ICA at Penn is committed to living artists and the cutting-edge art of our time. The museum presented Andy Warhol’s first solo exhibition in 1965 as well as significant shows of Agnes Martin, Robert Mapplethorpe, Glenn Ligon, Richard Artschwager, Karen Kilimnik, Lisa Yuskavage, and many others.
In The New York Times, critic Roberta Smith observed, “On a surprisingly regular basis, the tiny Institute of Contemporary Art...mounts exhibitions that make the contemporary art adventures of many larger museums look blinkered, timid, and hidebound.”
ICA admission is always free.
118 S. 36th Street
Philadelphia, PA 19104
www.icaphila.org

Morris Arboretum
An ever-changing 92-acre landscape of colorful gardens, winding paths, bubbling fountains, majestic trees, and the nationally award-winning Out on a Limb exhibit that puts you 50 feet up in the treetops (without having to climb!) The Morris Arboretum is a perfect escape in any season with special events all year long. Just 13 miles from Penn’s campus, it is accessible by car, bike, and public transportation. Admission is free with PennCard.
100 E. Northwestern Avenue
Philadelphia, PA 19118
(215) 247-5777
www.morrisarboretum.org

Annenberg Center for the Performing Arts
Founded in 1971, the Annenberg Center for the Performing Arts at the University of Pennsylvania is a major cultural destination and crossroads in the performing arts, connecting Philadelphia regional audiences and the University of Pennsylvania through exposure to innovative human expression in theatre, music, and dance.
3680 Walnut Street
Philadelphia, PA 19104-6219
www.AnnenbergCenter.org
RESOURCES

PENN DIRECTORY

(215) 898-5000

Campus Map
www.facilities.upenn.edu/map.php

Parking
www.upenn.edu/parking

Penn Transit Services
(215) 898-RIDE (7433)
(215) 898-WALK (9255)
www.upenn.edu/PennTransit

Weather Emergencies
(215) 898-MELT (6358)

Undergraduate Schools

The College of Arts and Sciences
www.college.upenn.edu

School of Engineering and Applied Science
www.seas.upenn.edu

School of Nursing
www.nursing.upenn.edu

The Wharton School
www.wharton.upenn.edu
Academic Advising

**College of Arts and Sciences**
(215) 898-6341
www.college.upenn.edu/support

**School of Engineering and Applied Science**
(215) 898-7246
www.seas.upenn.edu/undergraduate/advising/index.php

**School of Nursing**
(215) 898-6687
www.nursing.upenn.edu/students

**The Wharton School**
(215) 898-7608
undergrad-inside.wharton.upenn.edu

Life at Penn

**Alumni Relations**
(215) 898-7811
www.alumni.upenn.edu

**Penn Abroad**
(215) 898-9073
global.upenn.edu/pennabroad

**Penn Athletics**
(215) 898-6151
www.pennathletics.com

**Career Services**
(215) 898-7531
www.vpul.upenn.edu/careerservices

**Office of the Chaplain**
(215) 898-8456
www.upenn.edu/chaplain

**Fraternity and Sorority Affairs**
(215) 898-5264
www.vpul.upenn.edu/ofsa

**Penn Hillel**
(215) 898-7391
pennhillel.org

**Penn Student Agencies**
(215) 898-6815
www.pennstudentagencies.com

**Netter Center for Community Partnerships**
(215) 898-5351
www.nettercenter.upenn.edu

**Office of Student Affairs** (including Family Weekend Information)
(215) 898-6533
www.vpul.upenn.edu/osa

**Office of Fraternity and Sorority Life**
(215) 898-5264
www.vpul.upenn.edu/ofsl

**Vice Provost for University Life**
(215) 898-6081
www.vpul.upenn.edu

**Weingarten Learning Resources Center**
(215) 573-9235
www.vpul.upenn.edu/lrc

Offices and Services

**Office of Undergraduate Admissions**
(215) 898-7507
www.admissions.upenn.edu

**Counseling and Psychological Services (CAPS)**
(215) 898-7021
(215) 349-5490
(After hours and weekends)
www.vpul.upenn.edu/caps

**Division of Public Safety/University of Pennsylvania Police Department**
Campus Emergency Number: 511 from any campus phone or (215) 573-3333 Available 24 hours a day/365 days a year
www.publicsafety.upenn.edu

**Student Financial Services**
(215) 898-1988
www.sfs.upenn.edu

Residential Services
(215) 898-3547
www.upenn.edu/housing

**Penn Dining**
(215) 573-8632
www.upenn.edu/dining

**Office of the Registrar**
(215) 898-6636
www.upenn.edu/registrar

**Student Health Service**
General number
(215) 746-3535
www.vpul.upenn.edu/shs
CAMPUS MAP

Please scan to view the map, or visit:
www.facilities.upenn.edu/maps
3 TOOLS TO HELP MAKE STUDENT BANKING EASIER

A TRUSTY CALENDAR
Your class schedule will be hectic, but Calendar can help keep your finances in order.

A SECRET STASH
Make sure you cover all your expenses, but set some aside for special items with Wish List.

PARENT ALERTS
Let's face it — we all need help sometimes. Set up Parent Alerts to let Mom and Dad know when you're low on funds.

Know you've got the tools that can help you handle college finances. PNC Virtual Wallet Student® has your back when it comes to managing your money. With tools like Calendar, Wish List, Parent Alerts and more, you can stress less about your finances. And if you have a question about your cash, we're right on campus. Plus, avoid the monthly service charges for six years with proof of student status.*

Visit pnc.com/penn or stop by a branch near you.

> Choose to link your PennCard to your PNC account and use it as an ATM card

Nearest Office(s):
3601 Walnut Street, inside the PennCard Center
3535 Market Street
200 South 40th Street